

# **Nondiscrimination Statement**

## **Discrimination is Against the Law**



Pomona Valley Hospital Medical Center (PVHMC) complies with applicable Federal civil rights laws and does not discriminate, exclude or treat people on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR 92.101(a)(2)). PVHMC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

PVHMC provides people with disabilities reasonable modification and free appropriate auxiliary aids and services to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

PVHMC provides free language assistance services to people whose primary language is not English, which may include:

- Qualified interpreters
- Information written in other languages

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, please contact the Section 1557 Coordinator at:

Patient Relations Department  
Attn: Section 1557 Coordinator  
1798 N. Garey Avenue Pomona, CA 91767  
909-865-9585 (o), 909-865-9639 (f)

If you believe that Pomona Valley Hospital Medical Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Patient Relations Department.

You can file a grievance in person, by mail or fax. If you need help filing a grievance, the Patient Relations Department is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at:  
<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>,

or by mail or phone at:

**U.S. Department of Health and Human Services**  
200 Independence Avenue, SW Room 509F, HHH Building Washington,  
D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at:

<http://www.hhs.gov/ocr/office/file/index.html>